



Abbey Meads Community Primary School

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Dear Parents

Kitchen Equipment Malfunction and impact on Menus

I am writing to inform you that the extraction fan and ventilation systems in the kitchens have had a major mechanical malfunction and as a result we are unable to use the gas supply for health and safety reasons. To add to our misery, one of the main cookers died on Thursday as well.

We are working very hard to secure new replacements for these items, but as you can imagine, it will make life difficult until we can.

For the next two weeks we have a revised menu offer, so that we can continue to offer a hot meal every day, along with jacket potatoes and Grab 'n' Go options. This menu is greatly reduced in variety but none the less nutritious or substantial in its quantity.

In order to meet our legal requirements regarding the publication of allergens etc. we have no option but to reset the menus on ParentPay. I am really sorry, but you will notice that your meal choices on ParentPay have been deleted and your choices will need to be rebooked in line with the new menu options.

Christmas Dinner is also affected! We will continue with the day, but we will now return to an old favourite of Christmas Party Buffet Food. All children booking food for Wednesday 18th December will be choosing from a selection of buffet style finger foods. This also needs rebooking if you would like your child to receive this option.

Next week's new menus should be available very soon (hopefully today) with the last week of term to follow. The new Menu for Party Food Day (18/12/24) will follow next week.

There are no jacket potatoes or Grab 'n' Go options on Christmas ~~Dinner~~ Party Food Day.

As mentioned above we are working hard to resolve the situation and have already received quotes to replace the faulty equipment, but we are also beholden to the timescales for delivery and installation of this equipment. We are also trying to avoid closing the kitchens, as installation may take a few days!

I am very grateful for your understanding with this situation. It has been an major inconvenience to us so far and will continue to be so for a little while longer. I appreciate we are now passing some of this inconvenience onto you, in the form of having to rebook meals over the next two weeks.

Thank you and apologies again,
Bob



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